

# Privacy Statement

## Jazz Education Network Privacy Statement

The Jazz Education Network (JEN) wants you to know that you are concerned with the way information about you is used and shared, and we appreciate the trust you place in us to do so carefully and sensibly. This page makes you aware of our policies of use for this type of information. By visiting our website, you are accepting these practices as described.

### What information does JEN gather?

The information we learn from customers helps us to improve our website and customer service and personalize your experience in the ordering process. As a JEN member, you agree to allow us to publicize your name as a member of the organization, either on the website or in print.

Here are the types of information we gather.

**Information Provided To Us:** We receive and store any information you enter on our website or that we ask for over the phone or email. This type of information includes: Name, Address, City, State, Zip, Phone Number, Email, Age Range

**Information Gathered Electronically:** We gather certain types of electronic information as you visit our website. For example, like many Web sites, we use "cookies," and we obtain information about the pages visited, designs looked at and garment types you are interested in along with the time and dates of your visits.

**E-mail Communications:** To help us improve our e-mails to you, we often receive a confirmation when you open e-mails from us, if your computer supports such capabilities. If you do not want to receive e-mail or other mail from us, please click on the "unsubscribe" link located at the bottom of all email newsletters.

### What About Cookies?

- Cookies are alphanumeric identifiers that we transfer to your computer's hard drive through your Web browser to enable our systems to recognize your browser and to provide you the ability to store items in your Design Studio or Shopping Cart between visits.
- The Help portion of the toolbar on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Cookies allow you to take full advantage of the special features on our website and we encourage you to leave them on.

### Does JEN distribute the information it gathers?

Information about our customers is an important part of our business and we do not sell it to

others. Mailing or email addresses may be provided to Strategic Partners for the purpose of promoting JEN events, activities or programs.

**How secure is the information we collect?**

We protect the security of the information provided to us by using Secure Sockets Layer (SSL) software, which encrypts information you input.

**What about links to other websites?**

We include links to other websites. We do not provide any information to these organizations.

**How can I access my information?**

By clicking on "Log-in" on the home page, you will be prompted to enter your username and password to log into our site. Once you are signed in, you can go to "My Account" and update any information about yourself, including shipping and billing addresses, phone numbers and email addresses.

If you have forgotten your password, please click on the "Request New Password" link and then right click and follow the directions offered to you via the site and in emails you receive. We are not able to tell you your password if it becomes lost. For security purposes, you must reset and create a new password to access your account information on our site.

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**Source URL:** <http://application.jazzednet.org/privacy>